Security in public places



Feeling safe is an important part of your quality of life. Here is a bit of advice provided by Tandem, Montréal's support program for citizen action in urban security, which will help you fully enjoy Montréal's public places. These rules of thumb can be adapted to everyone's situation.

In the park

- You can feel safer in a busy park. Identify the busiest areas, as well as the nearest pay phones, in case you need them.
- Slopes, bushy groves and dark or isolated corners can make you feel insecure. If this is the case, trust your instincts, and choose wide open, well-lit paths.

 If you notice broken equipment, especially in a children's playground, notify the authorities by phoning 872-3434.

Stores and shopping centres

- When you are at a bank, in a store or a restaurant, avoid displaying the contents of your wallet or purse.
 When you are putting away your money, turn your back to the other customers.
- When you are at an instant teller, leave immediately if someone is staring at you.
 If you do not feel safe, have someone accompany you.
 Make sure you shield the information that appears on the screen.

- When you are in a store, a shopping centre or a restaurant, if someone is stalking you or harassing you, report it to the owner or the manager.
- If necessary, go to businesses in various neighbourhoods that participate in the *Ici vous êtes entre* bonnes mains project (Here you are in good hands) and ask for help from the staff, which is prepared to provide help in case of an emergency.

Public transportation

- You should get off at bus stops located in busy and well-lit areas.
- When you are riding the bus, if you want to feel safer, sit near the driver. In case there is a problem, drivers can be useful resource persons.

- At night, the MUCTC offers women the Entre deux arrêts service, which lets them get off the bus between the usual stops, if they want.
- When you are on the metro platform, stand close to people that look trustworthy, near stairs or the red security phone.

For information on crime prevention, contact your local Tandem office. In case of emergency or any suspicious situation, call 9-1-1.



